



IRON STRONG

September 25, 2023

To: McWane Ductile Customers

Re: Sure Stop 350® Joint Assembly

We've encountered a number of Sure Stop 350® gasket installation challenges over the last several months—in particular rolled gaskets—and we'd like to emphasize the proper steps necessary to successfully install them, per the attached tip sheet. **Additionally, it is important to use only Phoenix 27-XL Pipe Joint Lubricant or Black Swan Pipe Lube that we provide with every pipe shipment; these are the only pipe lubricants we've tested and approved.** There are many other lower-quality pipe lubes in the market which are insufficient for installing Sure Stop 350® gaskets and can cause jobsite setbacks.

Thank you in advance for your attention to this. Please reach out to your McWane Ductile Sales Representative for additional jobsite and branch training.

Best regards,

A handwritten signature in blue ink, appearing to read 'Mike Dodge', written over the printed name and title.

Mike Dodge
Vice President of Sales & Marketing

